

World Class Commissioning Toolkit

Indicator Groups (#): Primary Care (24)

West Midlands (Q34) | Herefordshire PCT (5CN) | National Peer

Indicator (graphs)	Description	Trust Value	National Median	Quintile
5.01 	GP per 1000 weighted population	0.73	0.58	
5.02 	Non GP clinical staff per 1000 weighted population	1.63	1.47	
5.03 	Percent single handed GP practices	0.00%	18.04%	
5.04 	Percent practitioners aged 65 and over	0.48%	2.52%	
5.05 	Percent of adults seen by a dentist	45.10%	53.00%	
5.06 	Percent of children seen by a dentist	69.10%	71.35%	
5.07 	Total sight tests per weighted population	0.23	0.21	
5.08 	Prescription items dispensed per month per weighted population	0.85	1.14	
5.09 	Pharmacies per 100,000 population	14	20	
5.10 	Percentage offered choice of provider	98.08%	93.42%	
5.11 	Percentage satisfaction with phone access	91.85%	84.48%	
5.12 	Percentage able to get appointment within 48 hours	90.95%	84.29%	
5.13 	Percentage able to book 2 + days ahead	73.81%	72.33%	
5.14 	Percentage able to book appointment with a specified GP	89.83%	87.18%	
5.15 	Percentage satisfaction with opening hours	82.82%	84.62%	
5.16 	Percentage offered additional Services: child health surveillance	100.00%	97.14%	
5.17 	Percentage offered additional Services: maternity services	100.00%	100.00%	
5.18 	Percentage diabetes in whom the last blood pressure is 145/85 or less (ages 17+)	75.18%	78.73%	
5.19 	Percentage of diabetics with HbA1c or equivalent 15 months	98.17%	97.19%	
5.20 	Percentage of patients with smoking related conditions offered smoking cessation advice or referral	92%	93%	
5.21 	Percentage of patients with TIA or stroke who have a record of total cholesterol 15 months	90.50%	91.66%	
5.22 	Percentage of patients with newly diagnosed angina who were referred for exercise testing/specialist advice	95.05%	93.78%	
5.23 	Percentage of patients with hypertension in whom there is a record of the blood pressure	94.25%	92.48%	
5.24 	Percentage of GPs with Special Interests	6.25%	4.44%	